

Coaching and Performance Feedback/ Clear Expectations : Coaching and Performance Feedback/ Clear Expectations

The role of a coach is an important position in any organization. Coaches provide encouragement, correct behavior or productivity issues, teach new tasks, and counsel others through challenges. Being able to don these four hats at a moment's notice represent the skills of a highly competent coach. Through use of the four-tiered coaching platform, you will learn how to approach different situations and achieve coaching success. Participation in hands-on exercises will help ensure that you leave the workshop knowing how to use the tools provided. (6 contact hours)

Course Outcomes

- Understand the role of a coach and utilize a 4-step coaching platform as it relates to successful coaching
- Coaching approaches and success factors
- Understand how feedback and accountability relate to the coaching process
- Practical application of coaching tools using the GROW method