

# Team Skills in the Workplace : Team Skills in the Workplace

Want to showcase your strengths and make a positive impact in your organization? Your ability to participate, collaborate and resolve issues will set you apart as a “go-to” person in any organization. In this interactive course, you will learn skills to develop group understanding, evaluate team roles, develop methods for resolving underlying conflict within a team and use these skills to collaborate with team members to achieve workplace objectives. (6 contact hours)

## **Prerequisites**

Leadership Certificate Program (36H)

## **Course Outcomes**

- Evaluate team roles and their use in achieving workplace objectives
- Link organizational and team objectives for success
- Learn specific strategies for resolving conflict within a team
- Utilize the 6-step Collaborative Problem-Solving Model in a team environment