

MED 201 : Introduction to Patient Advocacy

Credits 5

Quarter Offered Fall

This course is designed to offer insights into patient advocacy and navigation, and the patient healthcare facilitation process. Students will learn how to facilitate communication among patients, caregivers, and physicians and how to develop care plans for patients. Emphasis is placed on methods of patient education and communication in regard to special populations. This class may include students from multiple sections.

Prerequisites

Medical Assisting Program Admittance

Course Outcomes

Competencies/Objectives/Outcomes/Methods of Assessment/Assignment:

Applied Communications

V. Concepts of Effective Communication

VC.10. Identify the role of the medical assistant as a patient navigator

VC.13. Identify the basic concepts of the following theories:

a. Maslow

b. Erikson

c. Kubler-Ross

VC.14. Identify issues associated with diversity as it relates to patient care

A.5. Respect diversity

A.8. Demonstrate self-awareness